Ernest Muzafarov

AI Engineering & Automation

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PROFILE

Early-career AI engineer and technical support lead working with medical information systems. I use LLM assistants to build internal automation and combine workflow analysis with hands-on troubleshooting of logs, SQL, APIs, and JSON.

EXPERIENCE

Head of Technical Support

Giasoft LLC | January 2025 - present

- Lead the medical information system support team, prioritize tasks, coordinate responsibilities, and review fixes in Jira.
- Implement the system in clinics, configure modules and integrations, gather requirements, and train users.
- Investigate incidents using logs, PostgreSQL queries, Postman, APIs, and JSON.
- Introduced Claude and ChatGPT into department workflows and built AI-assisted tools for HTML print forms and JSON medical protocols.

Technical Support & Implementation Specialist

Giasoft LLC | December 2024 - January 2025

- Supported clinic staff, analyzed logs and database issues, and reported defects to developers.
- Helped implement the system and train users; appointed Head of Technical Support in January 2025.

Content Moderator

KazanExpress | July 2024 - October 2024

- Moderated marketplace content, worked with Microsoft Office, and prepared reports.

Sales Specialist

Sovcombank | July 2023 - July 2024

- Advised customers by phone, processed applications, maintained CRM records, and prepared reports.
- Mentored new employees during onboarding and day-to-day work.

Insurance Consultant

Ingosstrakh | March 2022 - August 2022

- Issued insurance policies and acquired customers.

Skills & applied automation

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SKILLS

Advanced

Jira / Log analysis / Information system implementation / Requirements gathering and analysis / Development task specification / User training

Intermediate

Working with large volumes of information / Quality control / Analytical thinking / SQL / PostgreSQL / REST API / Postman / JSON / LLMs / AI assistants / Team management / Process automation

Basic

HTML / Git

In progress

AI and machine learning courses

AI tools used in daily work

Claude / ChatGPT / Qwen / DeepSeek / Kimi / GLM

Additional automation tools

Python / Excel automation / Word document processing / n8n / Docker (basic) / LLM API with structured JSON output

SELECTED AUTOMATION WORK

Vacancy scout (learning project, November 2026)

n8n workflow running locally in Docker: reads the Habr Career RSS feed, drops non-AI titles with a regular expression, skips vacancies it has already seen, and calls the DeepSeek API to extract structured JSON for each one (AI role, level, skills, remote work, 0-100 match score, missing skills, reason). Matches above the threshold are sent to Telegram every morning.

On one run: 49 vacancies in the feed, 23 after the title filter, 4 matches with a score of 30 or more; under one cent per run by my estimate.

Price list import

Transforms an Excel price list into categories, services and prices with matched IDs. Demo rebuild: github.com/MrSSStrange/price-list-importer

Approximately 2 hours reduced to 10-15 minutes.

Document import

Converts a completed Word document into importable JSON.

Approximately 40-50 minutes reduced to about 10 minutes.

EDUCATION & LANGUAGES

Bachelor's degree in Information Systems and Technologies

KNRTU-KAI, Kazan | 2024

English - B1

CERTIFICATES

The Complete Full-Stack Web Development Bootcamp

Dr. Angela Yu | 4 November 2026 | 62 hours

The Complete JavaScript Course - From Zero to Results!

Dmitrii Fokeev | 30 June 2026 | 31 hours